création L

SLOT #

BATCH #

RETURN ADDRESS:
création L
11711 Marco Beach Drive
Jacksonville, FL 32224-7615

BILL TO:

SHIP TO:

CUSTOMER SERVICE:
1-888-509-2269
7 DAYS A WEEK
AVAILABLE 24 HOURS A DAY
creationL.com

CUSTOMER #: **ORDER #:** **TIME/DATE:**

QTY:	BIN	STYLE #	DESCRIPTION	UNIT $	TOTAL

☐ Exchange for items listed below.
see reverse side to specify shipping instructions

☐ Please provide a refund.

Order #

RETURN QTY	RETURN STYLE # AS LISTED ON INVOICE	REASON CODE		NEW QTY	NEW STYLE #	NEW SIZE	NEW COLOR	DESCRIPTION	PRICE
			→ Please provide exchange information to the right. →						

PLEASE SELECT RETURN REASON CODE TO HELP US IMPROVE OUR SERVICE TO YOU.

TOO BIG	TOO SMALL	QUALITY/SERVICE
1 CHEST/BUST	9 CHEST/BUST	17 DEFECTIVE
2 WAIST	10 WAIST	18 INCORRECT ITEM SHIPPED
3 SEAT/HIP	11 SEAT/HIP	19 ARRIVED TOO LATE
7 OVERALL SIZING	15 OVERALL SIZING	20 COLOR
8 TOO MUCH COVERAGE	16 TOO LITTLE COVERAGE	21 STYLE
		22 FABRIC
		23 CHANGED MIND

SEE REVERSE SIDE

Shipping & Processing **FREE**

In a hurry? Add $6.00 extra for 2 Day delivery. US only.

About Us

About création L:

Fashion enthusiasts in Europe have relied on création L to bring them the latest European designs for over 15 years. Customers in Paris, London, Rome, Prague, Stockholm and Berlin can be seen wearing our exclusive designs. From stylish & sophisticated to smart & sporty, we are proud to now offer our styles in America. From Europe directly to you, in the comfort of your own home.

What we care about:

Our collections are designed with the utmost care to provide you with a perfect fit from size 4 to 24. Using only the highest quality manufacturing standards, you are sure to be impressed with the quality of our fabrics and construction as you would expect from Europe. Try création L and experience European fashion for yourself to see why we have so many loyal customers.

Returns & Exchanges

Simple Returns

If you aren't completely happy with your création L purchase and find it necessary to exchange or return any item, please follow the simple directions below or visit **creationL.com** for more details.

1) Return your item within 90 days and include this form for a prompt exchange or refund. Merchandise must be in a new and unused condition.

2) Complete bottom portion of invoice (see reverse side) that was included with your package and indicate if you prefer an exchange or refund.

3) Indicate a return reason code next to the item you are exchanging or returning to provide us with valuable feedback.

4) If you are paying the balance of an exchange with a credit card that is different from what was used on the original order, include your account number and expiration date below.

5) Send your return back to création L using the pre-paid label enclosed in your package or by insured USPS mail or UPS. The fee for shipping the package back to création L is the responsibility of the customer.

Returns should be sent to:
création L Returns Department
11711 Marco Beach Dr.
Jacksonville, Fl 32224-7615

Convenient Prepaid Return Label

For your convenience, création L has provided a prepaid return label located on your package. Simply peel the prepaid return label off and place it on your package. Then place your package in a USPS mail box or UPS drop box. Please note that use of prepaid return label will result in a $6.95 deduction from your refund/exchange credit. Be sure to keep the peel off tracking number at the bottom of the label for your reference.

Easy Exchange Orders

If you need your exchange right away, call and place a new order at **1-888-509-2269.** We will charge your credit card for the new order and then issue a credit when your return is received and processed.

Exchange Instructions

Complete the exchange form (on reverse side) with items being returned in this package.
If paying by credit card, please include your account number and expiration date below.

MasterCard VISA DISCOVER NETWORK AMERICAN EXPRESS

Credit Card Number

Exp. Date

CVN Code

Signature _____

Print Name _____

Specify Your Shipping Instructions Here:
(If different from billing address)

Name _____

Address _____

_____

City _____

State _____ Zip _____

Home Telephone (_____) _____

Cell Telephone (_____) _____

E-mail _____

Additional Comments _____

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